



3rd February 2006

JESMOND DENE HOUSE

Hotel & Restaurant

Mr. Clive N. Groom,
CNG Foodservice Equipment Ltd.,
Units 35/37 Design Works,
William Street,
Felling,
Gateshead,
Tyne and Wear.
NE10 0JP

Dear Clive,

I wanted to write and thank you and the team at CNG for the excellent kitchen, still room and bars which you have created at Jesmond Dene House, your help and advice over the last three and a half years have ensured that the reality meets my expectations.

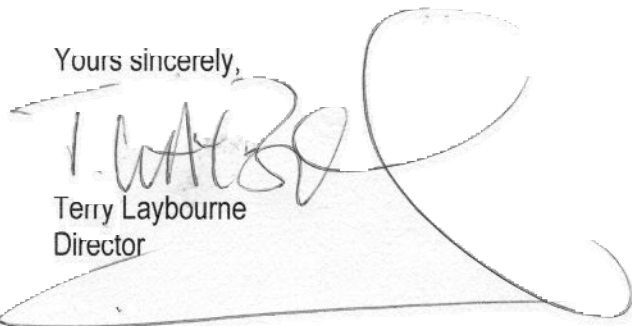
It seems remarkable that we have now been open for almost six months, during which the business has gone from strength to strength and we have truly put the kitchen, still room and bars to the test. As you know Jesmond represents not only a huge investment in monetary terms but also an investment years of hard work.

Naturally any project of this size will have it's share of teething problems but your team have always ensured that each of these has been addressed rapidly and efficiently. As we are both aware there have been problems at times particularly with the bulk cooking equipment and the grills and we were pleased at your response in exchanging them for different brands which now deliver what we need.

At times it seemed that the structural and planning difficulties might have prevented the entire project from going ahead, had you not had such an open minded approach to the kitchen ventilation in particular and the design of the kitchen overall then Jesmond Dene House might not exist today.

I look forward to your designs and installation for Trinity Gardens and other projects in the future.

Yours sincerely,



Terry Laybourne
Director

Jesmond Dene House Ltd

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